

Acta Turistica  
 Anatolia  
 Annals of Tourism Research  
 Cornell Hotel and Restaurant Administration Quarterly  
 Event Management  
 International Journal of Hospitality & Tourism Administration  
 Journal of China Tourism Research  
 Journal of Hospitality Marketing & Management  
 Journal of Human Resources in Hospitality and Tourism  
 Journal of Quality Assurance in Tourism & Hospitality  
 Journal of Teaching in Travel & Tourism  
 Journal of Travel & Tourism Marketing  
 Journal of Travel Research  
 Tourism: An International Interdisciplinary Journal  
 Tourism Analysis  
 Tourism and Hospitality Management  
 Tourism Economics  
 Tourism Management  
 Tourism Recreation Research  
 Turizam: međunarodni znanstveno-stručni časopis

# Selected bibliography

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**STATISTICS AND FORECASTING IN TOURISM**

**TYPES OF TOURISM**

## ABOUT SELECTED BIBLIOGRAPHY

### Introduction

**Selected Bibliography** has been published by the Institute for Tourism, Zagreb, from 1995 as a regular supplement of journals TOURISM (ISSN 1332-7461) and TURIZAM (ISSN 0494-2639). Since 2016 it is published as a semi-annual periodical publication. It brings a selection of scientific articles from the world relevant journals in the field of tourism. Articles are indexed using the Classification scheme for tourism (CST) that was developed in the 1990-ies by Dr. Tomislav Hitrec, scientist at the Institute for tourism.

The first issue contains a selection of scientific articles which have been processed during the period from January 1, 2016, until June 30, 2016. It should be highlighted that the Library of Institute for Tourism offers the search possibilities of the entire bibliographic database.

### Classification Scheme for Tourism (CST)

The basics of classification scheme used in the special Library of Institute for Tourism were laid by Dr. Tomislav Hitrec more than twenty years ago. In his works from 1988, 1989 and 1991 he explained the need for the application of special classification scheme in tourism, which reflects its multidisciplinary nature and complexity that is not encountered in other scientific and professional research activities. Dr. Hitrec, scientist of exceptional erudition, has carried out a pioneering task forming a classification system based on his extensive professional experience and broad insight into many areas. The first version of Classification Scheme for Tourism (CST) was published in 1991.

The current version of CST contains 832 attributes which are hierarchically organized into 8 main topics; works that cannot be classified into one of the main topics are classified under the group Miscellanea. Geographical index is also an integral part of CST. Each topic is further elaborated in two sub-themes. The process of assigning CST attributes requires from the indexer to review the title, key words and abstract, and sometimes the whole work to choose CST attributes that best match the content / topic of the work. The number of CST attributes that are assigned to a particular document is not prescribed and can vary in the range from one to seven. The works are usually given four to five CST attributes, one of which is a geographical as required if it can be determined.

### Journals included in the Selected Bibliography

The journal selection process for Selected Bibliography is governed by a set of criteria such as different areas of tourism research, all geographic regions of the world, and the high quality of papers.

The Selected Bibliography covers research papers published in the following journals:

1. **Acta Turistica** (ISSN 0353-4316)
2. **Anatolia** (ISSN 1300-4220)
3. **Annals of Tourism Research** (ISSN 0160-7383)
4. **Cornell Hotel and Restaurant Administration Quarterly** (ISSN 0010-8804)
5. **Event Management** (ISSN 1525-9951)
6. **International Journal of Hospitality & Tourism Administration** (ISSN 1525-6480)
7. **Journal of China Tourism Research** (ISSN 1938-8160)
8. **Journal of Hospitality Marketing & Management** (ISSN 1936-8623)
9. **Journal of Human Resources in Hospitality and Tourism** (ISSN 1533-2845)
10. **Journal of Quality Assurance in Tourism & Hospitality**(ISSN 1528-008x)

11. **Journal of Teaching In Travel & Tourism**(ISSN 1531-3220)
12. **Journal of Travel & Tourism Marketing** (ISSN 1054-8408)
13. **Journal of Travel Research** (ISSN 0047-2875)
14. **Tourism: An International Interdisciplinary Journal** (ISSN 1332-7461)
15. **Tourism Analysis** (ISSN 1083-5423)
16. **Tourism and Hospitality Management** (ISSN 1330-7533)
17. **Tourism Economics** (ISSN 1354-8166)
18. **Tourism Management** (ISSN 0261-5177)
19. **Tourism Recreation Research** (ISSN 0250-8281)
20. **Turizam: međunarodni znanstveno-stručni časopis** (ISSN 0494-2639)

### **About Library and bibliographic database of Institute for Tourism**

**Library of Institute for Tourism** is a leading library for research of tourism in Croatia which applies among others, a unique Classification Scheme for Tourism (CST) in processing documents.

Library was founded in 1959 as a part of the Institute for Tourism which follows, collects, processes, maintains and protects documents related to tourism, as well as disseminates and exchanges information. The Library's main mission is to systematically build an internationally relevant bibliographical database containing the most important international and local sources of scientific and professional literature and tourism-related information which is regularly updated by the latest scientific contributions. Bibliographic database contains over 35.000 records that can be searched by author, title, subjects, publisher, ISSN, ISBN, year, and type of publication. It is also possible to search by CST attributes.

**Library** is available at [www.iztg.hr](http://www.iztg.hr).

### **About the publisher**

**Institute for Tourism is the only scientific public institute in Croatia specializing in research and consultancy services in tourism.** Institute for Tourism is a well qualified partner for tourism actors and adviser in achieving greater competitiveness of Croatian tourism. Among other basic tasks Institute for Tourism publishes journals **TOURISM** and **TURIZAM**, and series **Scientific Edition**, **e-Publications**, **Croatian Tourism in Figures** and **Selected Bibliography**.

**Library** is available at [www.iztg.hr](http://www.iztg.hr) – **Online Library**.

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Bibliographic description is given in this form:

### MAIN TOPIC

*\*CST attribute(s)*

**Title / Author(s) // Journal's name. Volume (year), No., pages from-till**

The articles are classified under the main topic according to the first CST attribute. CST attributes are separated by an asterisk (\*).

### TOURISM AND THEORY, RESEARCH AND EDUCATION

*\*education - students \*education - general \*educational institutions*

**Optimal timing in online task deadlines: what if students procrastinate (a little)?** / Juan L. Nicolau // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 1, 18-28

*\*education - students \*education - plans and programs \*educational tourism \*North America \*North-East Asia*

**College students' decision-making for study abroad - anecdotes from a U. S. hospitality and tourism internship program in China** / Liping A. Cai ... [et al.] // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 1, 48-73

*\*education - students \*education, lifelong learning, e-learning \*education - plans and programs \*tourism and informatics - other (PC in education, webcam)*

**Student perceptions towards using clickers and lecture software applications in hospitality lecture courses** / Alison J. Green ... [et al.] // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 1, 29-47

*\*education - students \*educational institutions \*education - plans and programs \*North America*

**What they expect and why we care: students' perspectives on hospitality faculty industry experience** / Kelly Virginia Phelan, Cynthia Mejla // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 1, 1-17

*\*education, lifelong learning, e-learning \*education - students \*educational tourism \*East Africa and Indian Ocean islands*

**Čimbenici koji pridonose razvoju interkulturalnih kompetencija kod studenata turizma** / Yao-Yi Fu // Turizam : međunarodni znanstveno-stručni časopis. God. 63 (2015), br. 1, 7-17

**Factors that contribute to tourism students' development of intercultural competence** / Yao-Yi Fu // Tourism : an international interdisciplinary journal. Vol. 63 (2015), No. 1, 7-17

*\*employees in catering industry \*hotel industry \*special issues \*satisfaction \*North-East Asia*

**Front-line service employees' job satisfaction in the hospitality industry: the influence of job demand variability and the moderating roles of job content and job context factors** / Flora F. T. Chiang, Thomas A. Birtch, Zhenyao Cai // The Cornell Hotel and restaurant administration quarterly. Vol. 55 (2014), No. 4, 398-407

*\*employees in catering industry \*negative effects (mobing etc.) \*satisfaction*

**Work-leisure conflict and its associations with well-being: the roles of social support, leisure participation and job burnout** / Yung-Sen Lin ... [et al.] // Tourism management : research - policies - practice. Vol. 45 (2014), 244-252

*\*employees in catering industry \*special issues \*hotel industry \*Asia - Near and Middle East*

**Occupational self-perceptions of hotel employees: an exploratory study** / Arie Reichel ... [et al.] // Tourism analysis : an interdisciplinary journal. Vol. 19 (2014), No. 5, 637-641

*\*employees in catering industry \*special issues \*hotel industry \*Turkey*

**Service rewards and prosocial service behaviours among employees in four and five star hotels in Cappadocia** / Duygu Eren ... [et al.] // Anatolia : an international journal of tourism and hospitality research. Vol. 25 (2014), No. 3, 341-351

- \*employees in catering industry \*special issues \*quality in tourism \*North-East Asia*  
**The investigation into the relationship between hospitality employees' work-family conflicts and their leisure intention** / Xinyuan (Roy) Zhao, Anna S. Mattila, Nei Na Ngan // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 4, 422-432  
**An investigation into the relationship between hospitality employees' work-family conflicts and their leisure intentions** / Xinyuan (Roy) Zhao, Hailin Qu, Jingyan Liu // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 4, 408-421
- \*employees \*cultural (heritage) tourism \*North-East Asia*  
**Power-knowledge and tour-guide training: capitalistic domination, utopian visions and the creation and negotiation of UNESCO's Homo Turismos in Macao** / Chin-Ee Ong, Chris Ryan, Alison McIntosh // *Annals of Tourism Research : a Social Sciences Journal*. Vol. 48 (2014), 221-234
- \*employees \*negative effects (mobing etc.) \*organized tourism \*North-East Asia*  
**Hassles of tour leaders** / Sheng-Hsiung Tsaur, Wei-Rong Lin // *Tourism management : research - policies - practice*. Vol. 45 (2014), 28-38
- \*guidebooks \*classical guidebooks \*history of travel and tourism \*Greece*  
**The virtual tourist gaze in Greece, 1897-1905** / Churnjeet Mahn // *Annals of Tourism Research : a Social Sciences Journal*. Vol. 48 (2014), 193-206
- \*human resources \*employees in catering industry \*air transportation \*North-East Asia*  
**Investigating the moderating effects of service climate on personality motivation, social support, and performance among flight attendants** / Ching-Fu Chen, Ya-Ling Kao // *Tourism management : research - policies - practice*. Vol. 44 (2014), 58-66
- \*human resources \*hotel industry \*Cyprus*  
**The phenomena of workplace in 5 star hotels in North Cyprus** / Olgun Cicek // *Anatolia : an international journal of tourism and hospitality research*. Vol. 25 (2014), No. 1, 136-139
- \*human resources \*tourism and employment \*Asia \*South-East Asia and the Pacific*  
**An Asia-Pacific core-periphery futures paradox: divergent worker and tourist mobilities** / Richard N. S. Robinson ... [et al.] // *Journal of travel research*. Vol. 53 (2014), No. 6, 805-818  
**The Asia-Pacific workforce of the future: using Delphi techniques to identify possible scenarios** / David J. Solnet ... [et al.] // *Journal of travel research*. Vol. 53 (2014), No. 6, 693-704
- \*journals \*articles \*recreation \*research in tourism*  
**The making of a journal : 40 years of Tourism Recreation Research** / Tej Vir Singh // *Tourism recreation research*. Vol. 39 (2014), No. 3, 293-298
- \*managers \*productivity of catering enterprise \*North-East Asia \*South-East Asia and the Pacific*  
**Diversity in human and social capital: Empirical evidence from Asian tourism firms in corporate board composition** / Chai-Aun Ooi, Chee-Wooi Hooy, Ahmad Puad Mat Som // *Tourism management : research - policies - practice*. Vol. 48 (2015) Abstract, 139-153
- \*research in tourism \*education, lifelong learning, e-learning \*hotel industry \*management of catering enterprise \*textbooks*  
**Service research in the hospitality literature: insights from a systematic review** / Jay Kandampully ... [et al.] // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 3, 287-299
- \*research in tourism \*journals \*jubilee editions \*Turkey*  
**Bibliometric analysis of tourism and hospitality related articles published in Turkey** / Savas Evren, Nazmi Kozak // *Anatolia : an international journal of tourism and hospitality research*. Vol. 25 (2014), No. 1, 61-80
- \*research in tourism \*tourism theory \*Asia \*South-East Asia and the Pacific*  
**The state of tourism futures research: an Asian Pacific ontological perspective** / Ian Seymour Yeoman, Sue Beeton // *Journal of travel research*. Vol. 53 (2014), No. 6, 675-679
- \*research in tourism \*tourism theory \*casinos, gambling \*ethics in tourism*  
**Beyond ethical assessment of gambling** / Lawrence Hoc Nang Fong, Daniel Leung, Rob Law // *Tourism recreation research*. Vol. 39 (2014), No. 3, 464-470  
**The ethics of gambling: are we asking the right questions or should these questions be explored in a wider context?** / Belle Gavriel-Fried // *Tourism recreation research*. Vol. 39 (2014), No. 3, 471-477  
**The ethics of gambling: are we asking the right questions?** / Amir Shani // *Tourism recreation research*. Vol. 39 (2014), No. 3, 454-463  
**Ethics of gambling: minimizing harm** / Deepak Chhabra // *Tourism recreation research*. Vol. 39 (2014), No. 3, 478-484

- \*research in tourism \*tourism theory \*tourist demand \*motivations \*tourism demand - other*  
**Concluding remarks** // Tourism recreation research. Vol. 39 (2014), No. 2, 266-267  
**Is tourist a secular pilgrim or a hedonist in search of pleasure? Context** // Tourism recreation research. Vol. 39 (2014), No. 2, 235  
**Metaphors, typologies, secularization, and pilgrim as hedonist: a response** / Daniel H. Olsen // Tourism recreation research. Vol. 39 (2014), No. 2, 248-258  
**The secular pilgrim: are we flogging a dead metaphor?** / Dan Knox, Kevin Hannam // Tourism recreation research. Vol. 39 (2014), No. 2, 236-242  
**To be or not to be a tourist: the role of concept-metaphors in tourism studies** / Noel B. Salazar // Tourism recreation research. Vol. 39 (2014), No. 2, 259-265  
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- \*tourism theory - general \*tourism statistics - theory and methodological problems \*Spain*  
**Quantitative characterization of chaotic tourist destination** / Elena Olmedo, Ruth Mateos // Tourism management : research - policies - practice. Vol. 47 (2015) Abstract, 115-126
- \*tourism theory \*tourism and linguistics*  
**'Scape'-based forms: a preliminary review of their use in the study of tourism-related activities** / Michael Fagence // Tourism recreation research. Vol. 39 (2014), No. 2, 275-283

## TOURISM AND ECONOMY

- \*air transportation \*ecology and protection of environment \*preferences, loyalty \*Australia and Oceania*  
**'Up in the air': a conceptual critique of flying addiction** / Martin Young, James E. S. Higham, Arianne C. Reis // Annals of Tourism Research : a Social Sciences Journal. Vol. 49 (2014), 51-64
- \*air transportation \*management of catering enterprise \*South-East Asia and the Pacific*  
**Effects of stability and controllability attribution on service recovery evaluation in the context of the airline industry** / Davoud Nikbin ... [et al.] // Journal of travel & tourism marketing. Vol. 31 (2014), No. 7-8, 817-834
- \*air transportation \*reservation and distribution systems \*e-business \*tourism statistics - theory and methodological problems*  
**Online purchasing tickets for cost carriers: an application of the unified theory of acceptance and use of technology (UTAUT) model** / T. Escobar-Rodriguez, E. Carvajal-Trujillo // Tourism management : research - policies - practice. Vol. 43 (2014), 70-88
- \*air transportation \*tourism and prices \*Europe*  
**Airline pricing under different market conditions: evidence from European low-cost carriers** / Volodymyr Bilotkach, Alberto A. Gaggero, Claudio A. Piga // Tourism management : research - policies - practice. Vol. 47 (2015) Abstract, 152-163
- \*air transportation \*tourism demand - other \*mass tourism*  
**Crying babies on planes: aeromobility and parenting** / Jennie Small, Candice Harris // Annals of Tourism Research : a Social Sciences Journal. Vol. 48 (2014), 27-41
- \*air transportation \*tourist expenditure \*tourism statistics - theory and methodological problems*  
**The income elasticity of air travel: a meta analysis** / Craig A. Gallet, Hristos Doucouliagos // Annals of Tourism Research : a Social Sciences Journal. Vol. 49 (2014), 141-155
- \*air transportation \*trade \*consumer behaviour and experience \*decisions, choice, intentions \*North-East Asia*  
**Overseas travelers' decision formation for airport-shopping behavior** / Heesup Han, Wansoo Kim, Sunghyup Sean Hyun // Journal of travel & tourism marketing. Vol. 31 (2014), No. 7-8, 985-1003
- \*air transportation \*transnational corporations, chains \*tourism statistics - theory and methodological problems \*Spain*  
**Airline alliances: mobilizing network resource** / Cristobal Casanueva ... [et al.] // Tourism management : research - policies - practice. Vol. 44 (2014), 88-98
- \*air transportation \*WEB 2.0, blogs, social networks, user generated content (UGC), User Generated Reviews and/or User Generated Media, eWoM, reviews, e-services \*consumer behaviour and experience*  
**A stage to engage: Social media use and corporate reputation** / Corné Dijkmans, Peter Kerkhof, Camiel J. Beukeboom // Tourism management : research - policies - practice. Vol. 47 (2015) Abstract, 58-67



- \*casinos, gambling \*host population attitudes \*North-East Asia \*South-East Asia and the Pacific*  
**The social, economic, and environmental impacts of casino gambling on the residents of Macau and Singapore** / Shou-Tsung Wu, Yeong-Shyang Chen // *Tourism management : research - policies - practice*. Vol. 48 (2015) Abstract, 285-298
- \*casinos, gambling \*tourism and legislation \*tourism and administrative regulation \*Australia and Oceania*  
**Problem gambling and preventive measures: the case of Australia** / Timothy J. Lee, Hwa-Kyung Kim // *Tourism analysis : an interdisciplinary journal*. Vol. 19 (2014), No. 6, 791-797
- \*catering - nonaccommodation facilities \*employees in catering industry \*tourism and employment \*North America*  
**The implications of worker behavior for staffing decisions: empirical evidence and best practices** / Fangyun (Tom) Tan, Serguei Netessine // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 3, 277-286
- \*catering - nonaccommodation facilities \*satisfaction \*preferences, loyalty \*tourism and prices \*North America*  
**Determinants of customer complaint behavior in a restaurant context: the role of culture, price level, and customer loyalty** / Ming Gyung Kim, Chung Hun Lee, Anna S. Mattila // *Journal of hospitality marketing & management*. Vol. 23 (2014), No. 7-8, 885-906
- \*catering - nonaccommodation facilities \*social costs \*quality in tourism \*North America*  
**Drivers of customer relationships in quick-service restaurants: the role of corporate social responsibility** / Krist R. Swimberghe, Barbara Ross Wooldridge // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 4, 354-364
- \*catering - nonaccommodation facilities \*tourism demand - other \*consumer behaviour and experience \*management of catering enterprise \*North America*  
**Sticktion: assessing memory for the customer experience** / Kathryn A. LaTour, Lewis P. Carbone // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 4, 342-353
- \*cruising \*noneconomic aspects of tourism \*physical environment and pollution (impacts) \*North America \*Europe \*Asia*  
**Corporate sustainability reporting index and baseline data for the cruise industry** / Ma Jesus Bonilla-Priego, Xavier Font, Ma del Rosario Pacheco-Olivares // *Tourism management : research - policies - practice*. Vol. 44 (2014), 149-160
- \*cruising \*perceptions \*tourism demand - other \*North America*  
**Luxury cruise travelers: other customer perceptions** / Sunghyup Sean Hyun, Heesup Han // *Journal of travel research*. Vol. 54 (2015), No. 1, 107-121
- \*cruising \*tourism publicity and information \*tourism publicity and information - specific issues \*tourism efficacy and word of mouth \*Australia and Oceania*  
**Effects of knowledge, testimonials, and ad copy on cruise advertising judgments** / Brett A. S. Martin, Aaron Vincent // *Tourism analysis : an interdisciplinary journal*. Vol. 19 (2014), No. 6, 769-774
- \*cycling \*tourist supply - general and characteristics \*North-East Asia*  
**Developing similarity based IPA under intuitionistic fuzzy sets to assess leisure bikeways** / Chun-Hsiao Chu, Yu-Jian Guo // *Tourism management : research - policies - practice*. Vol. 47 (2015) Abstract, 47-57
- \*cycling \*urban, congress and business tourism \*Denmark*  
**Intentions to use bike-sharing for holiday cycling: an application of the Theory of Planned Behavior** / Sigal Kaplan ... [et al.] // *Tourism management : research - policies - practice*. Vol. 47 (2015) Abstract, 34-46
- \*enology, wine tourism \*psychology of tourism \*Greece*  
**Linking service quality at the cellar door with brand equity building** / Athina Nella, Evangelos Christou // *Journal of hospitality marketing & management*. Vol. 23 (2014), No. 7-8, 699-721
- \*enology, wine tourism \*segmentation \*Greece*  
**Segmenting wine tourists on the basis of involvement with wine** / Athina Nella, Evangelos Christou // *Journal of travel & tourism marketing*. Vol. 31 (2014), No. 7-8, 783-798
- \*entrepreneurship \*efficiency of catering enterprise \*tourism and space \*Australia and Oceania*  
**Tourism entrepreneurship performance: the effects of place identity, self-efficacy, and gender** / Rob Hallak, Guy Assaker, Craig Lee // *Journal of travel research*. Vol. 54 (2015), No. 1, 36-51
- \*entrepreneurship \*management of catering enterprise \*Australia and Oceania*  
**Indigenous tourism businesses: an exploratory study of business owners' perception of drivers and inhibitors** / Michelle Whitford, Lisa Ruhanen // *Tourism recreation research*. Vol. 39 (2014), No. 2, 149-168

- \*gastronomy, diet, nutrition science \*catering - nonaccommodation facilities \*quality in tourism \*North-East Asia*  
**The effects of offering menu information on perceived waiting time** / Gumkwang Bae, Dae-Young Kim // Journal of hospitality marketing & management. Vol. 23 (2014), No. 7-8, 746-767
- \*gastronomy, diet, nutrition science \*perceptions \*satisfaction \*international, foreign tourism \*Finland*  
**Perceptions of food and its locality among Russian tourists in the South Savo region of Finland** / S. Mynttinen ... [et al.] // Tourism management : research - policies - practice. Vol. 48 (2015) Abstract, 455-466
- \*gastronomy, diet, nutrition science \*psychology of tourism \*South-East Asia and the Pacific*  
**Eat to live or live to eat? Mapping food and eating perception of Malaysian Chinese** / Chiao Ling Yang, Catheryn Khoo-Lattimore, Mun Yee Lai // Journal of hospitality marketing & management. Vol. 23 (2014), No. 5-6, 579-600
- \*gastronomy, diet, nutrition science \*tourist demand \*tourism demand - other \*Australia and Oceania*  
**"Foodies" and their travel preferences** / Donald Getz, Richard N. S. Robinson // Tourism analysis : an interdisciplinary journal. Vol. 19 (2014), No. 6, 659-672
- \*gastronomy, diet, nutrition science \*tourist resorts \*South America \*Australia and Oceania \*Italy*  
**Habitus and food lifestyle: in-destination activity participation of Slow Food members** / Kuan-Huei Lee, Noel Scott, Jan Packer // Annals of Tourism Research : a Social Sciences Journal. Vol. 48 (2014), 207-220
- \*gastronomy, diet, nutrition science*  
**Where does food fit in tourism?** / Kuan-Huei Lee, Noel Scott, Jan Packer // Tourism recreation research. Vol. 39 (2014), No. 2, 269-274
- \*hotel industry \*catering enterprise \*marketing in tourism*  
**Differentiated effect of advertising: Joint vs. separate consumption** / Sangwon Park, Juan L. Nicolau // Tourism management : research - policies - practice. Vol. 47 (2015) Abstract, 107-114
- \*hotel industry \*classification, categorization, standardization, branding \*South and Central Asia*  
**Brand revitalization** / Chekitan S. Dev, Kevin Lane Keller // The Cornell Hotel and restaurant administration quarterly. Vol. 55 (2014), No. 4, 333-341
- \*hotel industry \*consumer behaviour and experience \*South-East Asia and the Pacific*  
**The antecedents and consequences of customer hedonism in hospitality services** / Weng Marc Lim // Journal of hospitality marketing & management. Vol. 23 (2014), No. 5-6, 626-651
- \*hotel industry \*employees in catering industry \*efficiency of catering enterprise \*internal organization of catering enterprise \*West and Central Africa with islands*  
**The importance of supervisor support for effective hotel employees: an empirical investigation in Cameroon** / Osman M. Karatepe // The Cornell Hotel and restaurant administration quarterly. Vol. 55 (2014), No. 4, 388-397
- \*hotel industry \*employees in catering industry \*productivity of catering enterprise \*Romania*  
**Hope, work engagement, and organizationally valued performance outcomes: an empirical study in the hotel industry** / Osman M. Karatepe // Journal of hospitality marketing & management. Vol. 23 (2014), No. 5-6, 678-698
- \*hotel industry \*management of catering enterprise \*human resources \*South-East Asia and the Pacific*  
**Managing the front office department: staffing issues in Malaysia hotels** / Rozila Ahmad, Noel Scott // Anatolia : an international journal of tourism and hospitality research. Vol. 25 (2014), No. 1, 24-38
- \*hotel industry \*management of catering enterprise \*North Africa*  
**Hotel outsourcing under asset specificity: "The good, the bad and the ugly"** / Glauco De Vita, Arafet Tekaya // Tourism management : research - policies - practice. Vol. 47 (2015) Abstract, 97-106
- \*hotel industry \*managers \*Europe*  
**Who's in charge now? The decision autonomy of hotel general managers** / Demian Hodari, Michael C. Sturman // The Cornell Hotel and restaurant administration quarterly. Vol. 55 (2014), No. 4, 433-447
- \*hotel industry \*technical and technological aspects of catering enterprise, innovations, creativity \*communal infrastructure and energetics \*South-East Asia and the Pacific*  
**Electricity consumption and hotel industry in Singapore** / Chew Ging Lee // Tourism analysis : an interdisciplinary journal. Vol. 19 (2014), No. 5, 625-628

*\*hotel industry \*technical and technological aspects of catering enterprise, innovations, creativity \*ecology and protection of environment \*North America*

**Guests' reactions to in-room sustainability initiatives: an experimental look at product performance and guest satisfaction** / Alex M. Susskind // *The Cornell Hotel and restaurant administration quarterly*. Vol. 55 (2014), No. 3, 228-238

*\*hotel industry \*technical and technological aspects of catering enterprise, innovations, creativity \*quality in tourism*

**Dizajn usluga u hotelima: konceptualni pregled** / Meryem Akoglan Kozak, Dilek Acar Gurel // *Turizam : međunarodni znanstveno-stručni časopis*. God. 63 (2015), br. 2, 225-239

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## TYPES OF TOURISM

- \*adventure tourism (diving, whale-watching, bird-watching) \*marinas \*management of catering enterprise \*tourism demand - other \*Australia and Oceania*  
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- \*dark tourism \*Asia - Near and Middle East*  
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- \*hunting and fishing tourism \*marinas \*ecology - general \*consumer behaviour and experience \*Finland \*Norway \*Sweden*  
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**Seniors' travel constraints and their coping strategies** / Azadeh Kazemina, Giacomo Del Chiappa, Jafar Jafari // Journal of travel research. Vol. 54 (2015), No. 1, 80-93

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