

Acta Turistica
 Anatolia
 Annals of Tourism Research
 Cornell Hotel and Restaurant Administration Quarterly
 Event Management
 International Journal of Hospitality & Tourism Administration
 Journal of China Tourism Research
 Journal of Hospitality Marketing & Management
 Journal of Human Resources in Hospitality and Tourism
 Journal of Quality Assurance in Tourism & Hospitality
 Journal of Teaching in Travel & Tourism
 Journal of Travel & Tourism Marketing
 Journal of Travel Research
 Tourism: An International Interdisciplinary Journal
 Tourism Analysis
 Tourism and Hospitality Management
 Tourism Economics
 Tourism Management
 Tourism Recreation Research
 Turizam: međunarodni znanstveno-stručni časopis

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Introduction

Selected Bibliography has been published by the Institute for Tourism, Zagreb, from 1995 as a regular supplement of journals TOURISM (ISSN 1332-7461) and TURIZAM (ISSN 0494-2639). Since 2016 it is published as a semi-annual periodical publication. It brings a selection of scientific articles from the world relevant journals in the field of tourism. Articles are indexed using the Classification scheme for tourism (CST) that was developed in the 1990-ies by Dr. Tomislav Hitrec, scientist at the Institute for tourism.

This issue contains a selection of scientific articles which have been processed during the period from January 1, 2017, until June 30, 2017. It should be highlighted that the Library of Institute for Tourism offers the search possibilities of the entire bibliographic database.

Classification Scheme for Tourism (CST)

The basics of classification scheme used in the special Library of Institute for Tourism were laid by Dr. Tomislav Hitrec more than twenty years ago. In his works from 1988, 1989 and 1991 he explained the need for the application of special classification scheme in tourism, which reflects its multidisciplinary nature and complexity that is not encountered in other scientific and professional research activities. Dr. Hitrec, scientist of exceptional erudition, has carried out a pioneering task forming a classification system based on his extensive professional experience and broad insight into many areas. The first version of Classification Scheme for Tourism (CST) was published in 1991.

The current version of CST contains 832 attributes which are hierarchically organized into 8 main topics; works that cannot be classified into one of the main topics are classified under the group Miscellanea. Geographical index is also an integral part of CST. Each topic is further elaborated in two sub-themes. The process of assigning CST attributes requires from the indexer to review the title, key words and abstract, and sometimes the whole work to choose CST attributes that best match the content / topic of the work. The number of CST attributes that are assigned to a particular document is not prescribed and can vary in the range from one to seven. The works are usually given four to five CST attributes, one of which is a geographical as required if it can be determined.

Journals included in the Selected Bibliography

The journal selection process for Selected Bibliography is governed by a set of criteria such as different areas of tourism research, all geographic regions of the world, and the high quality of papers.

The Selected Bibliography covers research papers published in the following journals:

1. **Acta Turistica** (ISSN 0353-4316)
2. **Anatolia** (ISSN 1300-4220)
3. **Annals of Tourism Research** (ISSN 0160-7383)
4. **Cornell Hotel and Restaurant Administration Quarterly** (ISSN 0010-8804)
5. **Event Management** (ISSN 1525-9951)
6. **International Journal of Hospitality & Tourism Administration** (ISSN 1525-6480)
7. **Journal of China Tourism Research** (ISSN 1938-8160)
8. **Journal of Hospitality Marketing & Management** (ISSN 1936-8623)
9. **Journal of Human Resources in Hospitality and Tourism** (ISSN 1533-2845)
10. **Journal of Quality Assurance in Tourism & Hospitality**(ISSN 1528-008x)

11. **Journal of Teaching In Travel & Tourism**(ISSN 1531-3220)
12. **Journal of Travel & Tourism Marketing** (ISSN 1054-8408)
13. **Journal of Travel Research** (ISSN 0047-2875)
14. **Tourism: An International Interdisciplinary Journal** (ISSN 1332-7461)
15. **Tourism Analysis** (ISSN 1083-5423)
16. **Tourism and Hospitality Management** (ISSN 1330-7533)
17. **Tourism Economics** (ISSN 1354-8166)
18. **Tourism Management** (ISSN 0261-5177)
19. **Tourism Recreation Research** (ISSN 0250-8281)
20. **Turizam: međunarodni znanstveno-stručni časopis** (ISSN 0494-2639)

About Library and bibliographic database of Institute for Tourism

Library of Institute for Tourism is a leading library for research of tourism in Croatia which applies among others, a unique Classification Scheme for Tourism (CST) in processing documents.

Library was founded in 1959 as a part of the Institute for Tourism which follows, collects, processes, maintains and protects documents related to tourism, as well as disseminates and exchanges information. The Library's main mission is to systematically build an internationally relevant bibliographical database containing the most important international and local sources of scientific and professional literature and tourism-related information which is regularly updated by the latest scientific contributions. Bibliographic database contains over 35.000 records that can be searched by author, title, subjects, publisher, ISSN, ISBN, year, and type of publication. It is also possible to search by CST attributes.

Library is available at www.iztzg.hr.

About the publisher

Institute for Tourism is the only scientific public institute in Croatia specializing in research and consultancy services in tourism. Institute for Tourism is a well qualified partner for tourism actors and adviser in achieving greater competitiveness of Croatian tourism. Among other basic tasks Institute for Tourism publishes journals **TOURISM** and **TURIZAM**, and series **Scientific Edition**, **e-Publications**, **Croatian Tourism in Figures** and **Selected Bibliography**.

Library is available at www.iztzg.hr – **Online Library**.

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Bibliographic description is given in this form:

MAIN TOPIC

**CST attribute(s)*

Title / Author(s) // Journal's name. Volume (year), No., pages from-till

The articles are classified under the main topic according to the first CST attribute. CST attributes are separated by an asterisk ().*

TOURISM AND THEORY, RESEARCH AND EDUCATION

**education - students *educational institutions *consumer behaviour and experience *satisfaction *Asia - Near and Middle East*

Consumer behaviour analysis of hospitality students' evaluation and satisfaction with their universities / Jebriel A. Alhelalat // *Tourism and hospitality management*. Vol. 21 (2015), No. 2, 127-143

**education - students *human resources *educational institutions *tourism and employment*

Career planning strategies and skills of hospitality management students / Jean L. Hertzman, Andrew P. Moreo, Paul J. Wiener // *Journal of human resources in hospitality and tourism*. Vol. 14 (2015), No. 4, 423-443

**education - teaching faculty *education, lifelong learning, e-learning *tourism and pedagogics *North America*

Using personality profiles to help educators understand ever-changing hospitality students / Melvin R. Weber, Jung Hoon (Jay) Lee, Dori Dennison // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 4, 325-344

**education, lifelong learning, e-learning *education - plans and programs *educational institutions*

Transformative learning theory: a systematic review of travel and tourism scholarship / Garrett A. Stone, Lauren N. Duffy // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 3, 204-224

**education, lifelong learning, e-learning *education - plans and programs *North America*

Incorporating an instructional scaffolding approach into the classroom: teaching for authentic learning in hospitality and tourism education / Wayne Smith ... [et al.] // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 3, 264-277

**education, lifelong learning, e-learning *event tourism *North-East Asia*

Experiential learning: being a real-event planner / Yonghee Kim, Pearl M. C. Lin, Hanqin Qiu // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 4, 382-401

**education, lifelong learning, e-learning *human resources *education - plans and programs*

A field study of new employee training programs: industry practices and strategic insights / J. Bruce Tracey ... [et al.] // *The Cornell Hotel and restaurant administration quarterly*. Vol. 56 (2015), No. 4, 345-354

**education, lifelong learning, e-learning *tourism and pedagogics *TV, films, audio-video cassettes *North America*

Photo essays for experiential learning: toward a critical pedagogy of place in tourism education / Bryan S. R. Grimwood, Whitney Arthurs, Tristin Vogel // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 4, 362-381

**education, lifelong learning, e-learning *transformative power of tourism *gatherings, proceedings*

Conference report: TEF18 - transformational learning: activism, empowerment, and political agency in tourism education University of Guelph, Ontario, Canada, June 4-7, 2014 / Brittany Manley, Johan Edenheim, Marion Joppe // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 3, 294-299

**educational institutions *education - plans and programs *education - students *educational tourism*

Activism and critical reflection through experiential learning / Karla Boluk, Sandro Carnicelli // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 15 (2015), No. 3, 242-251

- *employees in catering industry *catering - nonaccommodation facilities *ethics in tourism *North-East Asia*
The importance of ethical leadership in employees' value congruence and turnover // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 4, 397-410
- *employees in catering industry *economics of catering enterprise, finances *tourism and social psychology *South and Central Asia*
Big Five personality traits and turnover intention among Thai hotel employees / Vanchai Ariyabud-dhiphongs, Sirachanok Marican // International journal of hospitality and tourism administration. Vol.16 (2015), No. 3-4, 355-374
- *employees in catering industry *productivity of catering enterprise *Eastern Europe*
High-performance work practices, perceived organizational support, and their effects on job outcomes: test of a mediational model / Osman M. Karatepe // International journal of hospitality and tourism administration. Vol.16 (2015), No. 3-4, 203-223
- *employees in catering industry *special issues *gender in tourism *Spain*
Gender differences in the hospitality industry: a job quality index / Rosa Santero-Sanchez ... [et al.] // Tourism management : research - policies - practice. Vol. 51 (2015), 234-246
- *employees in catering industry *special issues *hotel industry *Australia and Oceania*
Turnover intention and commitment as part of organizational social capital in the hotel industry / Anthony Brien, Nicholas Thomas, Ananda Sabil Hussein // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 4, 357-381
- *employees in catering industry *special issues *South and Central Asia*
Psychological contracts, perceived organizational and supervisor support: investigating the impact on intent to leave among hospitality employees in India / Priyanko Guchait, Seonghee Cho, James A. Meurs // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 3, 290-315
- *guidebooks *tourism and space *dark tourism *North America*
Moving bodies and the staging of the tourist experience / Athinodoros Chronis // Annals of Tourism Research : a Social Sciences Journal. Vol. 55 (2015), 124-140
- *human resources *employees in catering industry *efficiency of catering enterprise *North-East Asia*
Workplace relationship quality and employee job outcomes in hotel firms / An Pei Lee ... [et al.] // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 4, 398-422
- *human resources *employees in catering industry *hotel industry *North-East Asia*
Acquiring intangible resources through entrepreneurs' network ties: a study of Chinese economy hotel chains / Cathy H. C. Hsu, Zhaoping (George) Liu, Songshan (Sam) Huang // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 3, 273-284
- *human resources *employees in catering industry *North America*
Understanding students' intentions to join the hospitality industry: the role of emotional intelligence, service orientation, and industry satisfaction / Kate Walsh, Song Chang, Eliza Ching-Yick Tse // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 4, 369-382
- *human resources *managers *hotel industry *North America*
Millennial generation perceptions of value-centered leadership principles / Thomas Maier ... [et al.] // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 4, 382-397
- *human resources *special issues *hotel industry *tourism statistics - theory and methodological problems *South and Central Asia*
Staff turnover in hotels: exploring the quadratic and linear relationships / Asad Mohsin, Jorge Lengler, Roberta Aguzzoli // Tourism management : research - policies - practice. Vol. 51 (2015), 35-48
- *human resources *tourism in developing countries *North Africa*
Hospitality employment issues in developing countries: the case of Egypt / Abu Elnasir E. Sobaih // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 3, 221-243
- *journals *education - teaching faculty *research institutions *educational institutions*
Following the impact factor: utilitarianism or academic compliance / C. Michael Hall, Stephen J. Page // Tourism management : research - policies - practice. Vol. 51 (2015), 309-312
IF you can keep your head: the unintended consequences of the impact factor on tourism research / Yaniv Poria, Zvi Schwartz, Muzaffer Uysal // Tourism management : research - policies - practice. Vol. 51 (2015), 300-302

Impact factors: influencing careers, creativity and academic freedom / Dallen J. Timothy // *Tourism management : research - policies - practice*. Vol. 51 (2015), 313-315

The unintended consequences of impact factor on tourism research: thoughts and comments / Richard R. Perdue // *Tourism management : research - policies - practice*. Vol. 51 (2015), 303-305

Why and where to publish / Bob Mc Kercher // *Tourism management : research - policies - practice*. Vol. 51 (2015), 306-308

**managers *transnational corporations, chains *special issues*

Implications of cultural differences for expatriate managers in the global hotel industry / Timothy J. Lee // *Tourism analysis : an interdisciplinary journal*. Vol. 20 (2015), No. 4, 425-431

**research in tourism *history of travel and tourism *tourism theory*

The disciplinary foundations of tourism research: 1980-2010 / Geoffrey I. Crouch, Richard R. Perdue // *Journal of travel research*. Vol. 54 (2015), No. 5, 563-577

**tourism theory *motivations *social environment (impacts)*

Understanding tourism: once more Greek philosophy to the rescue / Graham M. S. Dann // *Tourism recreation research*. Vol. 40 (2015), No. 2, 262-264

**tourism theory *tourism and ethnology *noneconomic aspects of tourism*

Roaring tiger, sweet pussy cat: the education of Dean MacCannell / Julio Aramberri // *Tourism recreation research*. Vol. 40 (2015), No. 2, 234-247

**tourism theory *tourism and philosophy*

Beyond Eurocentrism in tourism: a paradigm shift to mobilities / Erik Cohen, Scott A. Cohen // *Tourism recreation research*. Vol. 40 (2015), No. 2, 157-168

TOURISM AND ECONOMY

**air transportation *consumer safety and security *consumer behaviour and experience *South-East Asia and the Pacific*

The role of airline travelers' pre-recovery emotions during the service recovery process / Davoud Nikbin ... [et al.] // *Journal of travel & tourism marketing*. Vol. 32 (2015), No. 5-6, 677-691

**air transportation *organized tourism *factors of tourist demand *tourism demand - other *Spain*

Who is the charter passenger? Characteristics and attitudes of the least-known passenger / Jose I. Castillo-Manzano, Lourdes Lopez-Valpuesta // *Tourism economics : the business and finance of tourism and recreation*. Vol. 21 (2015), No. 5, 1079-1085

**air transportation *WEB 2.0, blogs, social networks, user generated content (UGC), User Generated Reviews and/or User Generated Media, eWoM, reviews, e-services *consumer behaviour and experience*

How global airports engage social media users: a study of Facebook use and its role in stakeholder communication / Walanchalee Wattanacharoensil, Markus Schuckert // *Journal of travel & tourism marketing*. Vol. 32 (2015), No. 5-6, 656-676

**camping - caravanning *senior citizens' tourism *segmentation *Australia and Oceania*

The ties that bind: exploring the relevance of neotribal theory to tourism / Anne Hardy, Brady Robards // *Tourism analysis : an interdisciplinary journal*. Vol. 20 (2015), No. 4, 443-454

**catering - nonaccommodation facilities *competitiveness *image and brand *accessibility *North America*

Effects of diversification strategies on US restaurant firms' performance / Kyung Ho Kang, Seoki Lee // *Tourism economics : the business and finance of tourism and recreation*. Vol. 21 (2015), No. 4, 807-831

**catering - nonaccommodation facilities *gastronomy, diet, nutrition science *economics of catering enterprise, finances *North America*

Restaurant consumption as an economic indicator / Aleksandar M. Velkoski // *Tourism economics : the business and finance of tourism and recreation*. Vol. 21 (2015), No. 2, 325-339

**catering - nonaccommodation facilities *managers *North America*

The impacts of perceived environmental uncertainty, outlook and size on strategic planning in private clubs // *Journal of hospitality marketing & management*. Vol. 24 (2015), No. 5-6, 554-571

**catering - nonaccommodation facilities *technical and technological aspects of catering enterprise, innovations, creativity *gastronomy, diet, nutrition science *South-East Asia and the Pacific*

It's time to celebrate: how can restaurateurs make special occasions even better? // *Journal of hospitality marketing & management*. Vol. 24 (2015), No. 5-6, 573-600

- *catering - nonaccommodation facilities *tourism demand - other *preferences, loyalty *North America*
Moderating role of relationship quality on the link between restaurant experiences and customer loyalty for the market of mature customers / Naehyun (Paul) Jin // Journal of quality assurance in hospitality & tourism. Vol. 16 (2015), No. 3-4, 259-282
- *catering - nonaccommodation facilities *tourism publicity and information *classification, categorization, standardization, branding *specific attractions*
The roles of a spokesperson and brand-message congruity in advertising effectiveness of coffeehouse brands / Donghwan Yoon, Youn-Kyung Kim // Journal of quality assurance in hospitality & tourism. Vol. 16 (2015), No. 3-4, 347-368
- *cycling *tourism demand - other *Croatia*
Profiling bicycle tourists: a case of Croatia / Nataša Kovačić // Tourism and hospitality management. Vol. 21 (2015), No. 2, 159-177
- *enology, wine tourism *image and brand *statistical series *North America*
Experiential marketing and long-term sales / Steven S. Cuellar, Robert C. Eyer, Rich Fanti // Journal of travel & tourism marketing. Vol. 32 (2015), No. 5-6, 534-553
- *gastronomy, diet, nutrition science *technical and technological aspects of catering enterprise, innovations, creativity *preferences, loyalty *catering - nonaccommodation facilities*
Predictors and outcomes of perceived image of restaurant innovativeness in fine-dining restaurants // Journal of hospitality marketing & management. Vol. 24 (2015), No. 5-6, 457-485
- *hotel industry *competitiveness *tourism and prices *North America*
Commodization in the U.S lodging industry: industry and customer perspectives / Srikanth Beldona ... [et al.] // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 3, 298-308
- *hotel industry *costs of catering enterprise *management of catering enterprise *tourism statistics - theory and methodological problems *North-East Asia*
Estimating future room occupancy fluctuations to optimize hotel revenues / Candy Mei Fung Tang, Brian E. M. King, Nada Kulendran // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 870-885
Hotel cancellation policies, distributive and procedural fairness, and consumer patronage: a study of the lodging industry / Scott J. Smith ... [et al.] // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 886-906
- *hotel industry *economics of catering enterprise, finances *managers *Australia and Oceania*
Drivers of hotel departments' performance: evidence from Australia / Anoop Patiar, Lokman Mia // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 3, 316-337
- *hotel industry *economics of catering enterprise, finances *marketing in tourism *tourism publicity and information *addictions, diseases and other crisis (recession, economic crisis) *North America*
Winners and losers during the Great Recession: the positive impact of marketing expenditures / Amrik Singh, Chekitan S. Dev // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 4, 383-396
- *hotel industry *education, lifelong learning, e-learning *tourism and pedagogics *North America*
Hospitality and tourism education in the international classroom: a case study / Cynthia S. Deale // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 4, 301-324
- *hotel industry *efficiency of catering enterprise *Spain*
An analysis of Spanish hotel efficiency / Manuel Angel Fernandez, Rafael Becerra // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 3, 248-257
- *hotel industry *internal organization of catering enterprise *employees in catering industry *special issues *Portugal*
The influence of organizational justice and job satisfaction on organizational commitment in Portugal's hotel industry / M. Angeles Lopez-Cabarcos, Ana Isabel Machado-Lopes-Sampaio-de Pinho, Paula Vázquez-Rodríguez // The Cornell Hotel and restaurant administration quarterly. Vol. 56 (2015), No. 3, 258-272
- *hotel industry *management of catering enterprise *South and Central Asia*
Effects of internal marketing on hotels: empirical evidence for internal costumers / Rahul Pratap Singh Kaurav, Justin Paul, Nimit Chowdhary // International journal of hospitality and tourism administration. Vol.16 (2015), No. 3-4, 311-330

- *hotel industry *managers *quality in tourism *Spain*
Managers' perceptions of delivered value in the hospitality industry / Martina G. Gallarza, Francisco Arteaga, Irene Gil-Saura // Journal of hospitality marketing & management. Vol. 24 (2015), No. 7-8, 857-893
- *hotel industry *preferences, loyalty *North-East Asia*
Invisible and intangible, but undeniable: role of ambient conditions in building hotel guests' loyalty / Myoungsun Suh ... [et al.] // Journal of hospitality marketing & management. Vol. 24 (2015), No. 7-8, 727-753
- *hotel industry *productivity of catering enterprise *tourism statistics - theory and methodological problems *Slovenia*
Why negative outputs are often ignored: a comprehensive measure of hotel performance / A. George Assaf, Ljubica Knezevic Cvelbar // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 4, 761-773
- *hotel industry *satisfaction *international, foreign tourism *South-East Asia and the Pacific*
The relationships between national identity, hospitality, and satisfaction among foreign hotel guests / Ahmad Azmi M. Ariffin, Ehsaneh Nejad Mohammad Nameghi, Yee Kar Soon // Journal of travel & tourism marketing. Vol. 32 (2015), No. 5-6
- *hotel industry *segmentation *tourism statistics - theory and methodological problems *North-East Asia*
Segmenting hotel customers based on rate fences through conjoint and cluster analysis / Basak Deniczi Guillet, Yuanyuan Guo, Rob Law // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 835-851
- *hotel industry *sojourn taxes *North America*
Are hotel property taxes fully passed on to hotel guests? Implications from recent research on property tax incidence / James Mak // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 4, 899-905
- *hotel industry *technical and technological aspects of catering enterprise, innovations, creativity *communal infrastructure and energetics *ecology and protection of environment *North America*
US lodging firms' exposure to energy price risk / Seul Ki Lee, SooCheong (Shawn) Jang // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 5, 1095-1102
- *hotel industry *tourism and market *Mediterranean*
Market orientation, strategy and revenue growth in the Turkish hotel industry / Mehmet Ali Koseoglu, John A. Parnell, James D. Doyle // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 1099-1116
- *hotel industry *transnational corporations, chains *quality in tourism *Spain*
Quality certification, performance and size in hotel chains / Jorge Pereira-Moliner, Juan Jose Tari // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 2, 307-324
- *inbound tourism *tourist demand *North-East Asia*
An analysis of the spatio-temporal disparities of inbound tourism development in China, 1991-2010 / Kai Wang, Jing Yi, Yongmei Wang // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 4, 889-897
- *internal organization of catering enterprise *tourism and informatics *tourism statistics - theory and methodological problems *Australia and Oceania *Europe*
The alignment between information and communication technology strategy and business strategy of professional conference organizers / Ce Mo, Nina Mistilis, Giacomo Del Chiappa // Event management : an international journal. Vol. 19 (2015), No. 3, 391-406
- *leisure time *marketing in tourism *marketing in tourism - instruments *North-East Asia*
Hotel theming in China: a qualitative study of practitioners' views / Philipp Wassler, Xiang (Robert) Li, Kam Hung // Journal of travel & tourism marketing. Vol. 32 (2015), No. 5-6
- *management of catering enterprise *economics of catering enterprise, finances *hotel industry *tourism statistics - theory and methodological problems*
Game theoretic pricing models in hotel revenue management: an equilibrium choice-based conjoint analysis approach / Bjorn Arenoe, Jean-Pierre I. van der Rest, Paul Kattuman // Tourism management : research - policies - practice. Vol. 51 (2015), 96-102

- *management of catering enterprise *managers *hotel industry *North America *United Kingdom *Europe*
Strategy tools: contextual factors impacting use and usefulness / Angela Roper, Demian Hodari // Tourism management : research - policies - practice. Vol. 51 (2015), 1-12
- *management of catering enterprise *managers *quality in tourism *North America*
There is no 'i' in recovery: managements' perspective of service recovery / Kevin Murphy ... [et al.] // Journal of quality assurance in hospitality & tourism. Vol. 16 (2015), No. 3-4, 303-322
- *management of catering enterprise *research in tourism*
Revenue management: progress, challenges, and research prospects / Xuan Lorna Wang ... [et al.] // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 797-811
- *management of catering enterprise *tourism and regional development *relief (and beaches) *investments *Italy*
ICZM and WTP of stakeholders for beach conservation: policymaking suggestions from an Italian case study / Silva Marzetti Dall'Aste Brandolini, Marta Disegna // Tourism economics : the business and finance of tourism and recreation. Vol. 21 (2015), No. 3, 601-628
- *management of catering enterprise*
Introduction / Patrick Legohérel ... [et al.] // Journal of travel & tourism marketing. Vol. 32 (2015), No. 7-8, 795-796
- *quality in tourism *employees in catering industry *catering - nonaccommodation facilities *North America*
Does a good workforce influence restaurant performance or does good restaurant performance influence the workforce? / Daniel J. Koys, Thomas A. DeCotiis // Journal of human resources in hospitality and tourism. Vol. 14 (2015), No. 4, 339-356
- *quality in tourism *hotel industry *South and Central Asia*
Empirical examination of the impact of total quality services on hospitality industry business / Ramjit Singh // Journal of quality assurance in hospitality & tourism. Vol. 16 (2015), No. 3-4, 389-413
- *quality in tourism *satisfaction *North America*
The impact of perceived service and food quality on behavioral intentions in continuing care retirement communities: a mediating effect of satisfaction / Hyun-Woo Joung, Eun-Kyong (Cindy) Choi, Ben K. Goh // Journal of quality assurance in hospitality & tourism. Vol. 16 (2015), No. 3-4, 221-234
- *quality in tourism *satisfaction *preferences, loyalty *tourism statistics - theory and methodological problems *South and Central Asia*
The association of quality, risk, sacrifice, satisfaction, and loyalty at the destination level: a structural model / Md Enayet Hossain, Mohammed, Quaddus, Tekle Shanka // Tourism analysis : an interdisciplinary journal. Vol. 20 (2015), No. 4, 381-397
- *quality in tourism *satisfaction *South Africa*
Does life satisfaction of tourists increase if they set travel goals that have high positive valence / Stefan Kruger ... [et al.] // Tourism analysis : an interdisciplinary journal. Vol. 20 (2015), No. 2, 173-188
- *road vehicles *consumer safety and security *North-East Asia *Australia and Oceania*
Driving an unfamiliar vehicle in an unfamiliar country: exploring Chinese recreational vehicle tourists' safety concerns and coping techniques in Australia / Mao-Ying Wu // Journal of travel research. Vol. 54 (2015), No. 6, 801-813
- *small and medium entrepreneurship (SME) *education, lifelong learning, e-learning *education - plans and programs *ecology and protection of environment*
Transforming tourism micro firm practitioner learning: exploring the road to a sustainable learning community / Leana Reinl, Felicity Kelliher // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 15 (2015), No. 3, 278-293
- *small and medium entrepreneurship (SME) *employees in catering industry *negative effects (mobing etc.) *Turkey*
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